



PAYER GUIDE

The University of Minnesota Twin
Cities Guide to Making International
Payments with Flywire

Why Use Flywire?

- Flywire allows you to pay from almost any country or bank in your home currency
- No bank fees or further charges
- Competitive exchange rates and a best price guarantee
- Fast transfers – your payment is usually received by the university within 3-4 business days
- A guarantee that University of Minnesota - Twin Cities will receive the correct amount once your payment is made, you don't need to worry about fluctuation exchange rates!
- Payment tracking via a student dashboard, with notification via email once payment is received by University of Minnesota - Twin Cities

STEP 1: LOG IN

- Login to your MyU Account from the twin-cities.umn.edu homepage.

The image shows a composite of two screenshots from the University of Minnesota website. The top screenshot is the homepage, featuring the University of Minnesota logo and the slogan "Driven to Discover" with locations listed: Crookston, Duluth, Morris, Rochester, and Twin Cities. A navigation menu includes "Academics & Admissions", "Student Life", "Research", "Health Sciences", "Gopher Athletics", "News & Events", and "About Us". A "MyU" link with a lock icon is highlighted with a red box, and a red arrow points from it to the inset screenshot below. The inset screenshot shows the MyU login page with a "Sign In" heading and two input fields: "INTERNET ID" and "PASSWORD". There are links for "Forgot your Internet ID?" and "Forgot your password?". A "Sign In" button is at the bottom left. On the right, it says "Login to MyU" and "MyU" in large letters, followed by a brief description of MyU as the university's enterprise portal. At the bottom of the inset, there is a copyright notice: "© 2023 Regents of the University of Minnesota. All rights reserved. The University of Minnesota is an equal opportunity educator and employer. Privacy Statement".

STEP 2: FOLLOW THE PROMPTS

- Select “My Finances”
- Select “Make a Payment”
- On the Account Summary page, click “Make a Payment” again
- Select Campus

Home / Student Finances Self Service / Account Summary

Account Summary

Notice: Allow pop-up windows

The University's bill payment process utilizes pop-up windows. You must disable pop-up blockers for this site in order to make a payment.

Go To

Account Inquiry | Account Services

Summary | Activity | Payments | Pending Aid

Account Summary

Account Balance	3,137.26
Due Now	3,097.26

What I Owe

Campus	Term	Outstanding Charges & Deposits	Pending Financial Aid	Total Due
Twin Cities/Rochester	Spring 2023	3,137.26		3,137.26
Total		3,137.26		3,137.26

Currency used is US Dollar


[View Bill](#) [Make a Payment](#)

[Remittance Addresses](#)

[Financial Aid](#)

[Go to top](#)

Help - UMTC


Contact One Stop

- > Academic Calendar
- > Forms
- > Registration Resources
- > Degree Progress
- > Grades & Transcripts
- > Graduation and Leaves

Need Help? [Show Help Options](#)

STEP 3: SELECT INTERNATIONAL PAYMENT

- On the next screen, select Flywire under the International Payment option, review the “Total amount to pay” is correct, and then click “Submit Payment”.

Message Board

Payment Profiles

User Preferences

Make Payment

Transaction History

Messages

Make Payment

1 Payment Information 2 **Payment Method** 3 Payment Confirmation

Select A Payment Method

Credit / Debit
Card transactions for University of Minnesota - Twin Cities are processed by Nelnet Campus Commerce, USA.
+ enter credit / debit information

eCheck
+ enter eCheck information

International Payment ⓘ
 Flywire

Payment Method Disclosure:

The following service fees apply to UMN Twin cities:

- Credit / Debit Card - 2.85%

Payment Information Recap

Total Amount
Paying UMN Twin cities \$3,000.00

Notification for Wire Transfer

By choosing this option and clicking "Submit Payment", you will be sent to an international wire transfer website to complete your payment.

Total amount to pay: \$3,000.00

Submit Payment for \$3,000.00

STEP 4: ENTER YOUR COUNTRY & SELECT PAYMENT METHOD

- You are now in Flywire’s payment portal. Enter the country you are paying from.
- Based on your country selection, Flywire will automatically display your local currency rate with the appropriate payment options, such as traditional bank transfer or debit/credit card payment.
- Traditional bank transfer (also known as a wire) is the most cost-effective method. Please note that to complete the payment you will need to make an arrangement with your bank (in-person, online, or over the phone) and send your funds to Flywire in your chosen currency.
- Debit/credit card will allow you to make an online payment in your home currency. Contrary to a traditional international credit card payment, with Flywire we are handling the foreign exchange so you will know the exact amount that will be deducted from your account before making your payment. Please note that credit card payments are not available in every country.
- Flywire will then convert your currency and pay your institution.
- If you have an account in a different currency that you would prefer to use, select that country in the “what country are you paying from” field instead.
- If you select your home country, but you don’t see your home currency, not to worry — you can always pay in the currency of your institution or select a different currency. The process and benefits will remain the same, however, your bank will handle the foreign exchange before sending the funds to Flywire.

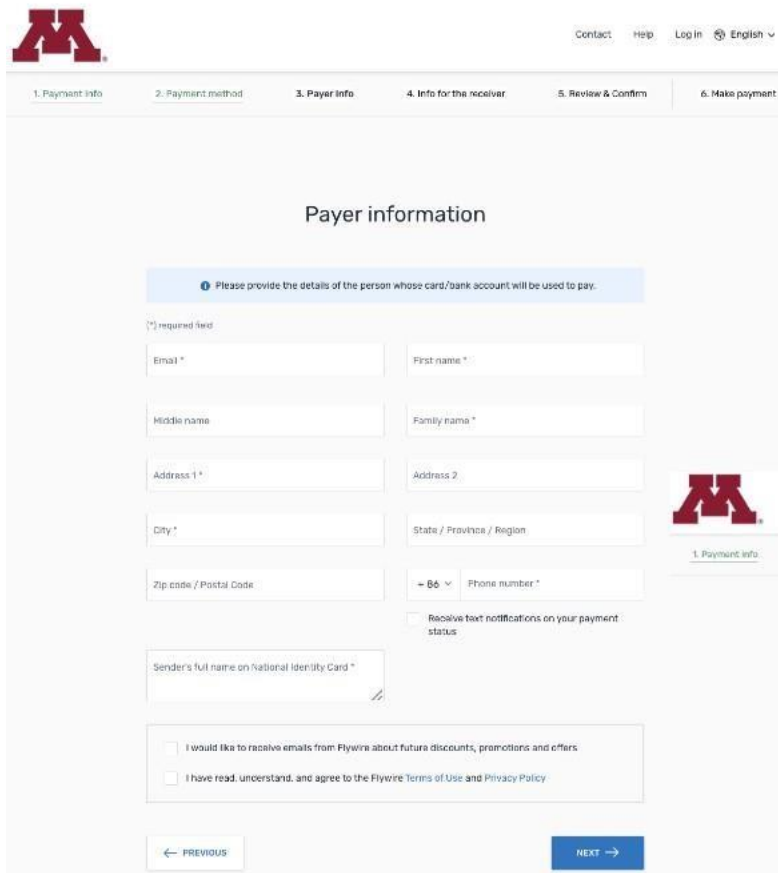
The screenshot displays the Flywire payment interface. At the top left is the University of Minnesota logo. Navigation links for 'Contact', 'Help', 'Log in', and 'English' are in the top right. A progress bar at the top indicates the current step: '1. Payment Info' (active), '2. Payment method', '3. Payer Info', '4. Info for the receiver', '5. Review & Confirm', and '6. Make payment'.

The main content area is titled 'Your payment'. It shows the payment source as 'University of Minnesota - Twin Cities and Rochester receives'. A dropdown menu for 'Country or region *' is set to 'China'. The amount is displayed as '\$ 3,000.00'. A note states: 'Amount will be formatted in the destination currency, in this case United States Dollars, i.e. 10,000.00 for ten thousand USD.' A blue 'NEXT →' button is at the bottom right.

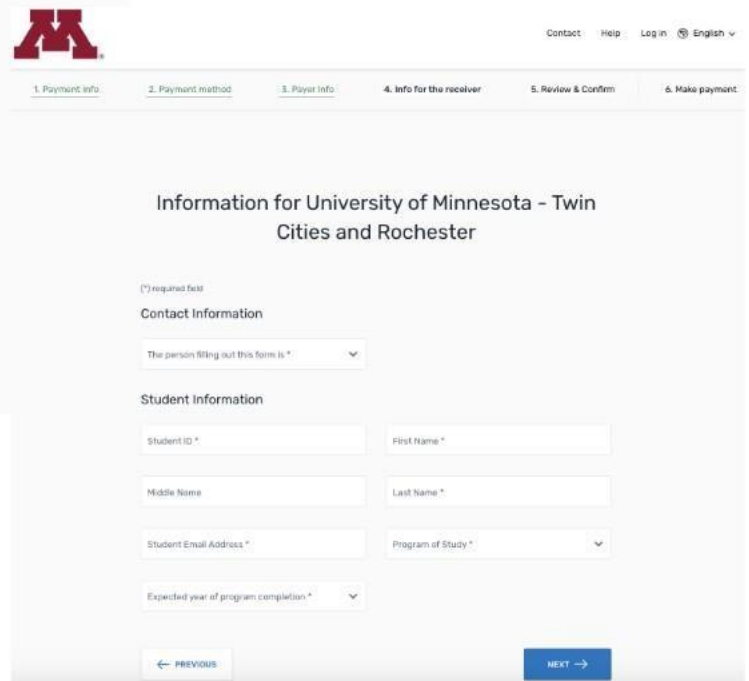
An inset screenshot shows the 'Select your preferred payment method' screen. It features a 'Best Price Guarantee' banner and three payment options, each with a 'SELECT' button: 'WIRE TRANSFER (China)' for CNY19,626.00, 'Debit/Credit Card (China)' for CNY19,939.00, and 'Credit Card (USD)' for CNY20,137.00. Logos for American Express, Mastercard, and Visa are visible.

STEP 5: ENTER PAYER & STUDENT INFORMATION

- Follow the prompts to fill in both the payer and student information.
- On the Payer information page, the option to receive text notifications for payment status updates is available when a mobile number is provided.



The screenshot shows the 'Payer information' page. At the top left is the University of Minnesota logo. The top right has links for 'Contact', 'Help', 'Log in', and 'English'. A progress bar at the top indicates the current step is '3. Payer info'. The main heading is 'Payer information'. Below it is a blue box with the instruction: 'Please provide the details of the person whose card/bank account will be used to pay.' A note indicates that fields with an asterisk are required. The form includes fields for: Email, First name, Middle name, Family name, Address 1, Address 2, City, State / Province / Region, Zip code / Postal Code, Phone number (with a country code dropdown), and a checkbox for 'Receive text notifications on your payment status'. There is also a field for 'Sender's full name on National Identity Card' and two checkboxes at the bottom: 'I would like to receive emails from Flywire about future discounts, promotions and offers' and 'I have read, understand, and agree to the Flywire Terms of Use and Privacy Policy'. Navigation buttons for 'PREVIOUS' and 'NEXT' are at the bottom.



The screenshot shows the 'Information for University of Minnesota - Twin Cities and Rochester' page. It features the University of Minnesota logo and navigation links for 'Contact', 'Help', 'Log in', and 'English'. The progress bar shows the current step is '4. Info for the receiver'. The heading is 'Information for University of Minnesota - Twin Cities and Rochester'. A note indicates that fields with an asterisk are required. The form is divided into two sections: 'Contact Information' and 'Student Information'. 'Contact Information' includes a dropdown for 'The person filling out this form is *'. 'Student Information' includes fields for: Student ID, First Name, Middle Name, Last Name, Student Email Address, Program of Study (dropdown), and Expected year of program completion (dropdown). Navigation buttons for 'PREVIOUS' and 'NEXT' are at the bottom.

STEP 6: CONFIRM PAYMENT DETAILS

- Please review and confirm the information for your payment and click Next.



Contact Help Log in English

1. Payment info 2. Payment method 3. Payer info 4. Info for the receiver 5. Review & Confirm 6. Make payment

Review and confirm payment information

Payment information	You will send CNY19,626.00	University of Minnesota - Twin Cities and Rochester will receive \$3,000.00
	Country or region China	
Payment method	You selected 国内银行间人民币转账 Domestic RMB Transfer	
Payer information	First name Lauren	Middle name -
	Family name Jones	Address 1 555 Smith Street
	Address 2 -	City College Station
	State / Province / Region TX	Zip code / Postal Code 77843

Country China	Phone number +86 5555555	
Sender's full name on National Identity Card Lauren Jones		
Email lauren@flywire.com		
Contact Information	The person filling out this form is Student	
Student Information	Student ID 1000000	First Name Lauren
	Middle Name -	Last Name Jones
	Program of Study Undergraduate program	Expected year of program completion 2022
Student Email Address lauren@flywire.com		
<p>i We will use lauren@flywire.com and +86 5555555 as contact details for notifications and any payment-related issues. Edit details</p>		
← PREVIOUS		NEXT →

STEP 7 (FOR BANK TRANSFERS): REVIEW PAYMENT INSTRUCTIONS

- For a bank transfer (wire) you will be directed to your payment dashboard where you will be able to download the payment instructions. You can review the payment details and return as necessary to check the status of your payment.
- For a bank transfer we recommend that you print the instructions to bring with you to the bank when you make your payment. This will make the process clearer for you and the bank. Please make sure to include your Flywire payment ID in the details of your bank transfer.
- You can enter your mobile phone to receive payment status updates via text or click “Add Payment” to attach this payment to your Flywire account if you are not already logged in.

IMPORTANT: Your payment ID is only valid for this payment. Every payment requires a unique Flywire payment ID. This facilitates the payment tracking process.

The screenshot displays the Flywire payment dashboard for a pending bank transfer. At the top, the University of Minnesota logo is visible, along with navigation links for Contact, Help, Log In, and English. The dashboard is divided into six steps: 1. Payment info, 2. Payment method, 3. Payer info, 4. Info for the receiver, 5. Review & Confirm, and 6. Make payment. A yellow banner indicates the transaction amount of CNY19,626.00 and the deadline of March 13, 2023. The status is 'Payment pending' with a 'Why is my payment pending?' link. The payment ID is UMN457298002. The sender is 'You' and the receiver is 'University of Minnesota - Twin Cities and Rochester'. The amount sent is CNY19,626.00, and the amount received is \$3,000.00. A progress bar shows the payment is pending. A black box with white text says 'Flywire is waiting to receive your funds.' Below this, a blue box contains the instruction: 'Now, you need to make a bank transfer from your bank account to ours no later than March 13, 2023'. A link 'How can I complete my bank transfer?' is provided. The main section is titled 'Payment instructions' and contains a table with the following details:


Amount to pay	CNY19,626.00
Reference / Payment ID	UMN457298002 <small>You must include this reference so we can identify your payment.</small>
Status 状态查询	Please allow up to 24 hours for us to update progress of your payment on your dashboard after your transaction. You will receive an email when that happens. Please note bank holidays and weekends will delay this process. If over 24 hours you haven't received any email, please contact us. 我们将在您付款后24小时（不包括周末及假日）内更新您状态栏内的付款状态。若您超过24小时仍未收到任何确认邮件，请您留意查收。如果超过24小时您仍未收到任何确认邮件，请您联系我们。
Beneficiary	Flywire Education Corp
Remittance Information / Reference	UMN457298002 - University of Minnesota - Twin Cities and Rochester
Notes	Important info: Make sure to include your Transaction ID (UMN457298002) first in the "Remittance Information/Reference" of the bank form, followed by any other information. 备注重要信息：在办理学费汇款业务时（柜台或网银转账），请务必先在银行汇款单的附言（或备注、用途等）栏中（Remittance Information/Reference）填写学生的付款编号；如有其它信息，请添加于付款编号（UMN457298002）之后。 <small>Disclaimer: This transaction involves cross-boarder settlement.</small>
Beneficiary Account Number	11016020921007
Beneficiary Bank	Ping An Bank
Contact Telephone Number:	(+86) 021-33199771 peerTransfer (Flywire) 中国办公室的工作时间：星期一至星期五 北京时间上午9点到下午5点

At the bottom of the instructions table, there is a blue button labeled 'DOWNLOAD INSTRUCTIONS FOR THE BANK TRANSFER'. To the right of the instructions, there are sections for 'Add this payment to your Flywire account' with an 'ADD PAYMENT' button, 'Manage your payment' with links for 'Edit payment details', 'SMS notifications', 'Cancel payment', and 'Download payment receipt', and 'Share your payment details' with a 'SHARE' button.

STEP 8: (FOR CREDIT CARDS): REVIEW PAYMENT INSTRUCTIONS

- For debit/credit card payments you will be taken to a web form to fill in your credit card information and complete your payment. Please note that funds will not be displayed on your student account immediately as your payment still needs to be processed and delivered to your institution.
- Please be sure to check your credit card limits to verify it can accommodate your payment size. In some cases you will need to call your bank to confirm your payment can be processed.
- You can enter your mobile phone to receive payment status updates via text or click “Add Payment” to attach this payment to your Flywire account if you are not already logged in.

IMPORTANT: Your payment ID is only valid for this payment. Every payment requires a unique Flywire payment ID. This facilitates the payment tracking process.

 Contact Help Log in English

1. Payment Info 2. Payment method 3. Payer Info 4. Info for the receiver 5. Review & Confirm 6. Make payment

Please initiate your payment of **CNY20,137.00** no later than your Flywire due date of **March 10, 2023**.

Status ● Payment pending Payment ID UMN764252441

You send to Flywire **CNY20,137.00** inclusive of our fees University of Minnesota - Twin Cities and Rochester receives **\$3,000.00**

Flywire is waiting to receive your funds.

Payment details

Cardholder's first name Cardholder's family name

Card number Expiry date (MM/YY) CVV

Save card for future payments

PAY

Add this payment to your Flywire account

ADD PAYMENT

Manage your payment

[Edit payment details](#)

[SMS notifications](#)

[Cancel payment](#)

[Download payment receipt](#)

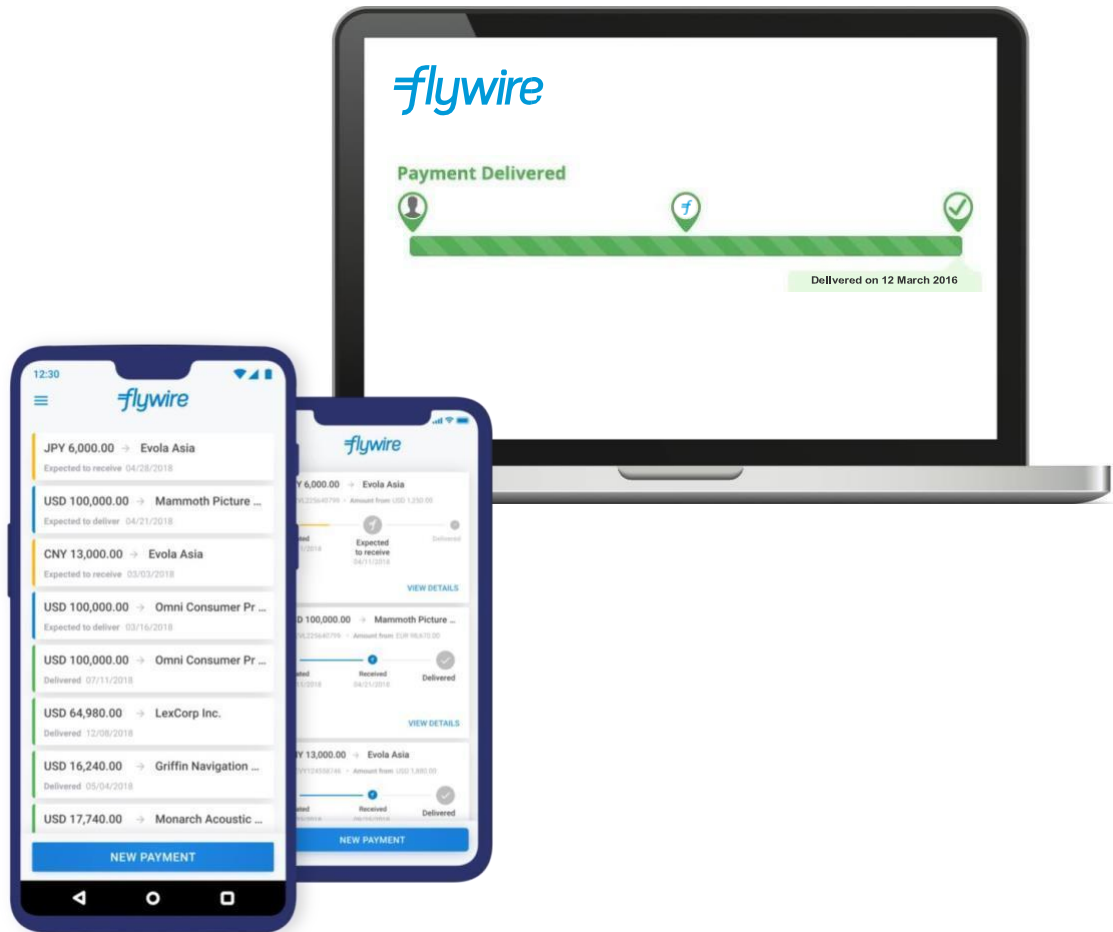
Your payment receipt is not available for download until after the payment reaches its destination

Share your payment details

SHARE

STEP 9: TRACK PAYMENT STATUS ONLINE

- Your dashboard will be updated each step of the process, and you will receive a final email confirmation when payment has been delivered to your institution.
- Keep in mind that your school may take 2-3 business days to post your payment to your account once they have received it.
- Should you have any questions along the way, contact Flywire 24x7 via email, live chat, or phone.



NEED HELP?

Customer Support Phone Numbers :

USA (Toll free): +1 800 346 9252

USA (Spanish): +1 857 366 5449

Canada (Toll free): +1 800 346 9252

China: +86 400 006 7175

Spain: +34 96 013 0770

India (Domestic only): +000 800 4430 048

Australia: +61 (2) 800 69 729

United Kingdom: +44 (20) 39 624 308

Hong Kong: +852 3008 0220

Japan: +81 3 4588 8293

Email: support@flywire.com

Online: flywire.com/help

For a full list of region-specific Customer Support Phone Numbers, please visit: <https://www.flywire.com/company/call-us>

flywire English (US) ▾

How can we help you?

Q Search

- How do I make a payment to my institution?**
- Payment Status - Where is my money?**
- How can I re-attempt my payment from the Common Application?**

- Using Flywire**
Get to know our services and how to use them
- Payments and Refunds**
Make payments and track, manage, or cancel your transactions
- Account and Security**
Manage and protect your personal information
- Region-Specific Payments**
Requirements for making payments from specific geographic regions and countries
- Common Application**
How to make payments and submit your application to the Common Application

Need immediate help? [EMAIL US](#) [CALL US](#) [LIVE CHAT](#)