







# System Requirements Document

Last Updated on 1-Feb-2016

**INSZOOM**

## Software Required

<p>Operating System</p>	<p>Any one of the following:</p> <ol style="list-style-type: none"> <li>1. Windows 8 <i>(As per Microsoft, Windows 8 will reach end of Mainstream Support on January 9, 2018. We recommend upgrade to Windows 10.)</i></li> <li>2. Windows 8.1 <i>(As per Microsoft, Windows 8.1 falls under the same lifecycle policy as Windows 8, and will reach end of Mainstream Support on January 9, 2018. We recommend upgrade to Windows 10.)</i></li> <li>3. Windows 10</li> <li>4. MAC OS X V 10.10 – Yosemite</li> <li>5. MAC OS X V 10.11 – El Capitan</li> </ol>
<p>Browser</p>	<p>Any one of the following:</p> <ol style="list-style-type: none"> <li>1.  Microsoft Internet Explorer Version 11</li> <li>2.  Microsoft Edge</li> <li>3.  Safari Version 8 and above</li> <li>4.  Google Chrome Version 47 and above</li> </ol>
<p>Adobe Reader</p>	<p>Adobe Acrobat Reader DC</p> <p>Download the latest version from <a href="https://get.adobe.com/reader/">https://get.adobe.com/reader/</a></p> <p><i>Note: Safari, Chrome and Firefox browsers have their own pdf viewers. INSZoom Forms would not function with these native PDF viewers. Please use instructions on <a href="#">Page 8</a> and <a href="#">Page 9</a> to set Adobe Reader as default PDF viewer.</i></p>
<p>Microsoft Outlook Version <i>(Required only if subscribed for Outlook integration)</i></p>	<p>Any one of the following:</p> <ul style="list-style-type: none"> <li>• Version 2010</li> <li>• Version 2013</li> </ul>

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## Hardware Recommended

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Processor	Pentium dual core and above
RAM	4GB and above

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## Internet Speed Recommended

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Upload Speed	1 Mbps or more
Download Speed	2 Mbps or more

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## Other Requirements

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- Cookies should be enabled in browser.
- Popup blocker in browser should allow <https://global.inszoom.com> website popups.
- Add <https://global.inszoom.com> to trusted site in browser.

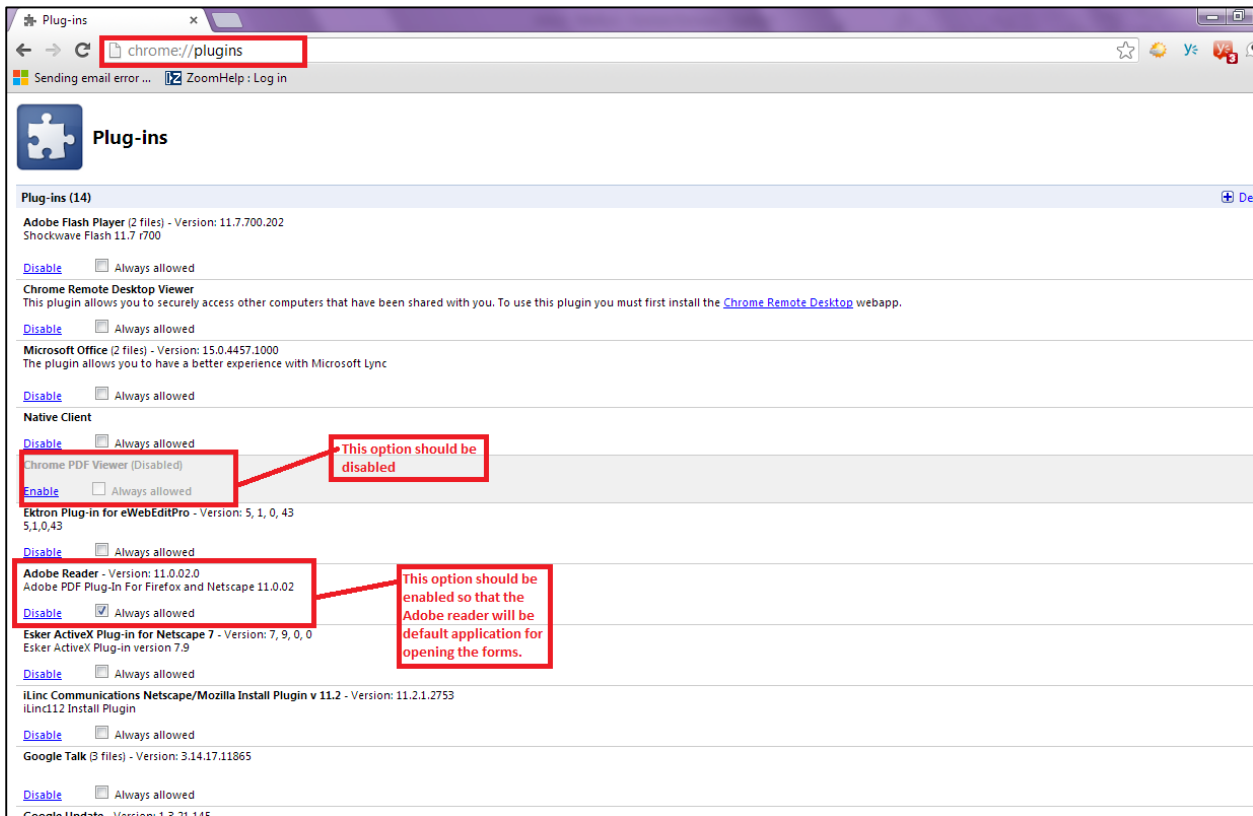
## All Browsers Compatibility Chart

OS	OS Version	Internet Explorer Version 11 and above	Microsoft Edge	Chrome Version 47 and above	Safari Version 8 and above
<b>Windows</b>	Windows 10	<ul style="list-style-type: none"> <li>✓ Application</li> <li>✓ Forms</li> <li>✓ eFiling</li> <li>✓ MS Word Letter</li> <li>✓ Outlook</li> <li>Integration</li> </ul>	<ul style="list-style-type: none"> <li>✓ Application</li> <li>✓ Forms</li> <li>✗ eFiling</li> <li>✓ MS Word Letter</li> <li>✓ Outlook</li> <li>Integration</li> </ul>	<ul style="list-style-type: none"> <li>✓ Application</li> <li>✓ Forms</li> <li>✗ eFiling</li> <li>✓ MS Word Letter</li> <li>✓ Outlook</li> <li>Integration</li> </ul>	<ul style="list-style-type: none"> <li>✓ Application</li> <li>✓ Forms</li> <li>✗ eFiling</li> <li>✗ MS Word Letter</li> <li>✓ Outlook</li> <li>Integration</li> </ul>
	Windows 8.1	<ul style="list-style-type: none"> <li>✓ Application</li> <li>✓ Forms</li> <li>✓ eFiling</li> <li>✓ MS Word Letter</li> <li>✓ Outlook</li> <li>Integration</li> </ul>	-NA-	<ul style="list-style-type: none"> <li>✓ Application</li> <li>✓ Forms</li> <li>✗ eFiling</li> <li>✓ MS Word Letter</li> <li>✓ Outlook</li> <li>Integration</li> </ul>	<ul style="list-style-type: none"> <li>✓ Application</li> <li>✓ Forms</li> <li>✗ eFiling</li> <li>✗ MS Word Letter</li> <li>✓ Outlook</li> <li>Integration</li> </ul>
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OS	OS Version	Internet Explorer Version 10 and 11	Microsoft Edge	Chrome Version 42 and above	Safari Version 6.0 and above
					
MAC	OS X 10.11 "El Capitan"	-NA-	-NA-	<ul style="list-style-type: none"> <li>✓ Application</li> <li>✓ Forms</li> <li>✗ eFiling</li> <li>✗ MS Word Letter</li> <li>✗ Outlook</li> <li>Integration</li> </ul>	<ul style="list-style-type: none"> <li>✓ Application</li> <li>✓ Forms</li> <li>✗ eFiling</li> <li>✗ MS Word Letter</li> <li>✗ Outlook</li> <li>Integration</li> </ul>
	OS X v10.10 "Yosemite"	-NA-	-NA-	<ul style="list-style-type: none"> <li>✓ Application</li> <li>✓ Forms</li> <li>✗ eFiling</li> <li>✗ MS Word Letter</li> <li>✗ Outlook</li> <li>Integration</li> </ul>	<ul style="list-style-type: none"> <li>✓ Application</li> <li>✓ Forms</li> <li>✗ eFiling</li> <li>✗ MS Word Letter</li> <li>✗ Outlook</li> <li>Integration</li> </ul>

## Chrome - How to disable the built-in PDF viewer and use ADOBE PDF viewer


Please type the URL: <chrome://plugins> on your Chrome browser.

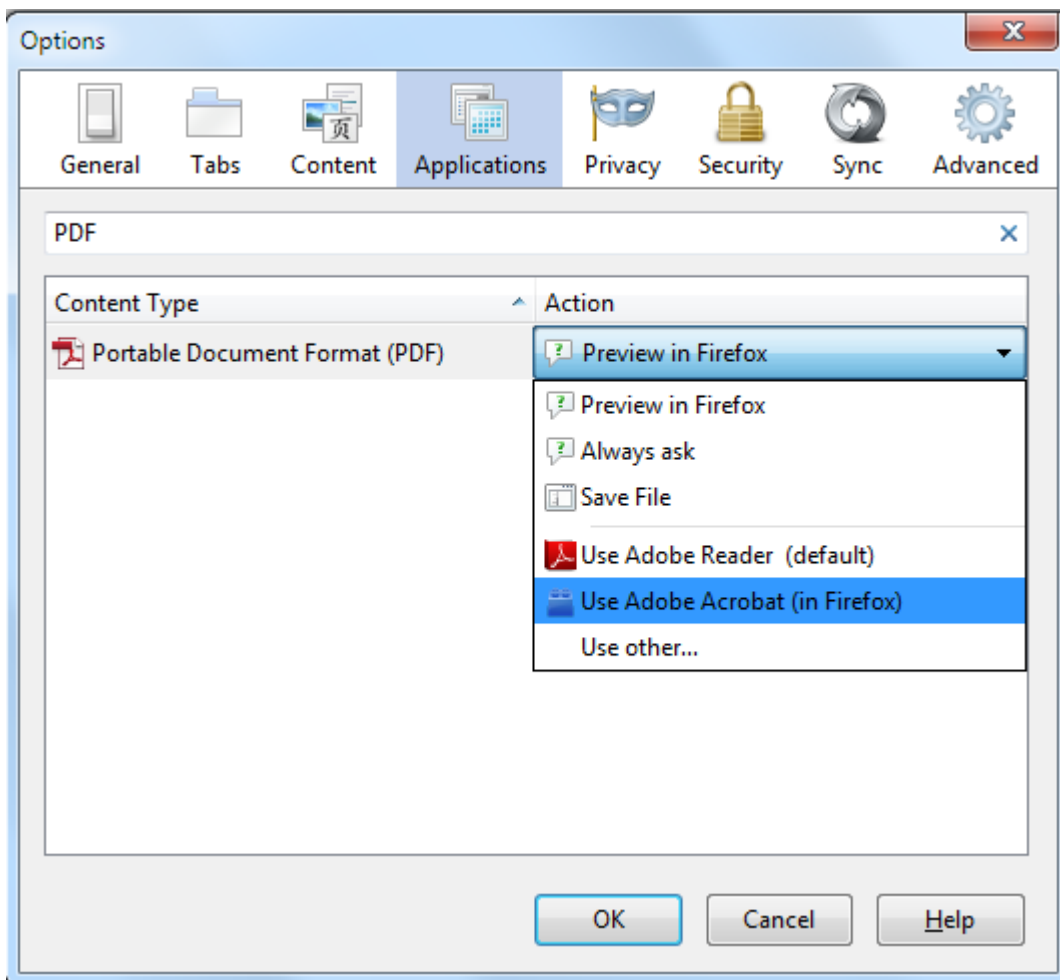


Once you make the changes the settings should look as in the screenshot above. Please restart all Google Chrome browser and then try to open up the forms.

## Firefox - How to disable the built-in PDF viewer and use ADOBE PDF viewer

To switch from the built-in PDF viewer to Adobe PDF viewer:

1. Click the menu button  and choose **Options**
2. Select the **Applications** panel.
3. Find **Portable Document Format (PDF)** in the list and click on it to select it.
4. Click on the drop-down arrow in the **Action** column for the above entry and select “Use Adobe Reader”.



5. Click **OK** to close the Options window

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## Safari - How to disable the built-in PDF viewer and use ADOBE PDF viewer

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1. Choose **Safari > Preferences > Security > Internet plug-ins.**
2. Click **Website Settings.**
3. Select **Adobe Reader.**
4. Navigate to **When Visiting Other Website.**
5. Change to *Always Allow.*
6. Choose **Done.**